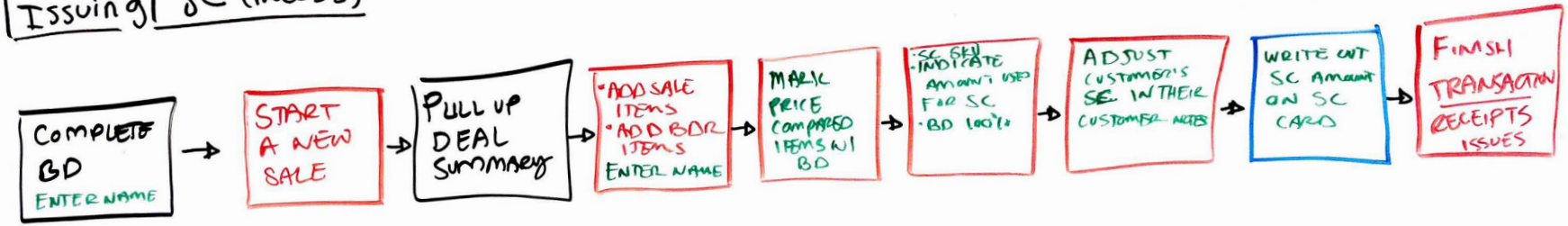
* SERVICE CREDIT manual process
* RETAILER POS
* BDR APP
* PAPER PROCESS

Issuing SC (Process)



APPLY DISCOUNT
LESSER AMOUNT
GREATER AMOUNT

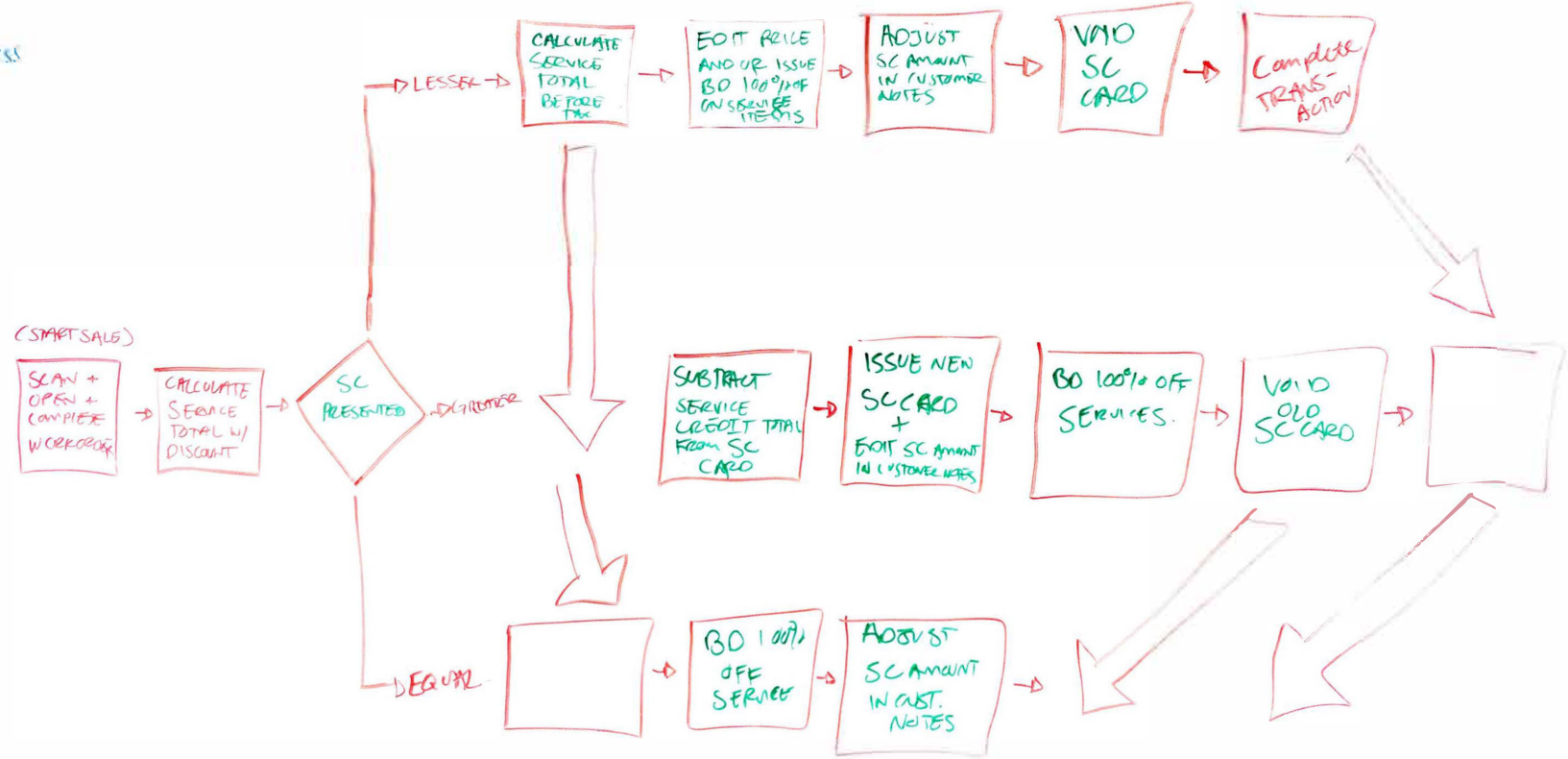
PRODUCTS + SERVICE (OR WORK ORDER)

Redeeming SC Process

LESSER

REDEEMING SC

* SERVICE CREDIT manual process
* RETAILER POS
* BDR APP
* PAPER PROCESS

APPLY DISCOUNT
LESSER AMOUNT
GREATER AMOUNT

PRODUCTS + SERVICE (OR WORKORDER)